

# Sky Ticker User Guide

Below is the Sky Ticker User Guide aimed to help answer some of the questions you might have regarding Sky Ticker.

## How to customise or move the position of Sky Ticker on your computer screen

Sky Ticker can be moved around your desktop by dragging and dropping the application to align against any side edge of your computer screen. You can also change the position of the ticker or appearance of the application by selecting the appropriate fields in the Preferences tab from the Options popup of Sky Ticker.

## How to tone down Sky Ticker presence on your desktop

You can edit the presence of Sky Ticker on your desktop using a couple of controls in the "Preferences" tab from the Options popup of Sky Ticker.

- Tick "Keep Sky Ticker in front of other windows" for the high profile foreground mode or uncheck it for the more subtle background mode.
- Make the Sky Ticker transparent by using the Ticker Opacity slider control in the "Preferences" tab.

## How to minimise and hide Sky Ticker

You can minimise Sky Ticker by selecting the minimise button on the Sky Ticker Tool Bar, or you can right-click anywhere on the ticker. To maximise the application, right-click the Sky Ticker icon displayed in your system tray and select "show"; or simply left-click this icon.

## How to change the scroll speed of Sky Ticker

To customise the speed of Sky Ticker adjust the "Ticker Speed" slider control found in the Preferences tab of the Options popup of Sky Ticker. In addition, you can temporarily pause the ticker by hovering your mouse over a story. Unread stories do get redisplayed as long as they haven't become older than the age limit you set in "Preferences".

## How to limit Sky Ticker to breaking news

Sky Ticker displays stories from your chosen RSS feeds in a random order. By default Sky Ticker picks up stories published within the last 7 days. If you are taking feeds from a 24 hour service like Sky News then you can further reduce this to a just a few hours, if you wish. Adjust this manually in the "Preferences" tab from the Options popup. Edit the field of "Don't show items older than..." by:

- Using the drop down menu to change "Days" to "Hours"
- Reducing the number of Days or Hours

You can also adjust the frequency at which Sky Ticker checks for new updates in the "Feeds" tab of the Options popup.

## Export your list of RSS Feeds

You can export your favourite RSS feed from Sky Ticker on one computer, and then import that list to another computer running Sky Ticker. To export the list, go to the Options popup of the Sky Ticker, and click the "Export" button at the bottom of that window and then save the file.

Take the file to your second computer, go to the Options popup of the Sky Ticker, and click the "Import" button at the bottom of that window, browse to the file and select it. Your second computer will now follow all the feeds you had on your first computer.

## How to find out about Sky Ticker updates

Sky Ticker has a built-in auto-update facility and automatically checks for updates every time the application is loaded and at regular intervals whilst Sky Ticker is running. It will always ask your permission before downloading a new version, in case you would like to postpone the update to when your computer is next restarted. Please note that you must have administration rights enabled on your computer to be able to install updates.

## How to add and remove feeds from Sky Ticker

If you visit a website and notice it displays the RSS icon then feeds are available.

To add a new feed to Sky Ticker, select the "Add feed" tab on the Sky Ticker Tool Bar. Insert the URL address of the feed you would like to receive stories from into "Add Feed" box and click OK. The URL is shown in the address window at the top of your browser window, and usually has an .xml ending. The site will now be checked for live feeds, and new stories from this site will be displayed on your Sky Ticker.

Mozilla Firefox on Windows users: You can also set Sky Ticker as your main feed reader from Firefox on Windows. Click on the feed icon on a website, then from the resulting dropdown menu, select "Choose Application..." and browse to the Sky Ticker application in Program files.

You can check the "Always use Sky Ticker to subscribe to feeds" to make Firefox add feeds to Sky Ticker as soon as you click on a feed icon. (Unfortunately, Firefox on Mac does not support this workflow properly at the moment.)

To delete a feed from Sky Ticker, select the Options popup of the Sky Ticker Tool Bar. Highlight the feed you wish to delete and click the "Remove..." tab, which can be found at the bottom right of the popup.

## How to save items to read later?

Once a story has been read, it is automatically cleared from Sky Ticker and will never show up again. This way Sky Ticker always gives you fresh, unread news.

However, if a story is of particular interest you can save it to your favourites, and it will then be stored for as long as the story persists in the ticker. To do this, select the required story and click the star icon which appears on the bottom right hand corner of the pop-up. To view your saved favourites, select the Read Starred Items popup on the Sky Ticker Tool Bar.

### How do I exit Sky Ticker?

To close Sky Ticker, right-click on the Sky Ticker icon displayed in your system tray and select "Exit". You can also select the "close" cross on the Sky Ticker Tool Bar. To restart the application, double click on the Sky Ticker desktop icon and this will automatically reload Sky Ticker.

### Using Sky Ticker offline

Sky Ticker will display stories from the time when you were last connected to the Internet, but without pictures.

### Uninstalling Sky Ticker

To uninstall Sky Ticker, follow the same procedure as removing any other application from your computer.

- For PC: Go to "Start", then "Control Panel" then "Add or Remove Programs". Next select SkyTicker then click the "Remove" button.
- For MAC: Go to /Applications in finder and drag "SkyTicker" into trash.

Then, if you do not have Adobe Air for any other use, repeat the Remove process for that program.

If you change your mind, you can reinstall the application from <http://skyticker.sky.com>

After uninstalling Sky Ticker a few components might remain : -

- A shortcut to Sky Ticker might be left on your computer. As Sky Ticker will be uninstalled it will not work and you can safely delete it. On a Windows PC click "Start", "All Programs", "Startup", right click "Sky Ticker", left click "delete" then select "Delete Shortcut".
- On a Windows PC, a folder named Sky Ticker may remain in "My Documents" containing your preferences. These might be worth keeping if you think you might install Sky Ticker again in the future; otherwise the folder can be safely deleted.